

ATTENTION BOOKSELLERS:
IMPORTANT INFORMATION REGARDING HODDER ARNOLD

Bloomsbury Academic, part of Bloomsbury Publishing, has acquired a new product line, Hodder Arnold, a distinguished name in academic textbooks in the Humanities.

As of September 1, 2009 Bloomsbury Academic will be the new U.S. publisher of Hodder Arnold titles. Macmillan will begin sales and distribution of these titles effective 09/01/2009. Hodder Arnold titles include the following ISBN prefixes: 978-0-340; 978-0-412; 978-0-7122; 978-0-7131; 978-0-7506; 978-0-85264

Hodder Arnold titles will be sold at Macmillan short discount and academic terms of sale and will ship FOB (non-free freight) from our Liberty facility in Virginia.

Key information for this transition is as follows:

Ordering

- Address For Orders on Hodder Arnold titles after September 1, 2009:
MPS
P.O. Box 470
Gordonsville, VA 22942-8501
Phone: (888) 330-8477
Fax: (800) 672-2054
Email: orders@mpsvirginia.com
- MPS will accept orders for these titles effective September 1, 2009. When shippable, these will be billed to your MPS account and combined with other Macmillan titles.
- Existing backorders on your Oxford University Press account will be canceled on August 17, 2009. These orders will need to be resubmitted as new orders to MPS and will be billed on your MPS account. Please contact your Macmillan Sales Rep or MPS for assistance.
- EDI
 - The last EDI transmission that Oxford University Press will process for these titles is August 13, 2009. The first EDI transmission that MPS will process for these titles will be September 1, 2009. (Please use SAN Number 6315011)

Return Processing

- Hodder Arnold titles purchased from Oxford University Press should be returned to Oxford University Press. Oxford University Press will continue to process returns for this product until February 28, 2010. The Oxford University Press Returns Center address is:

Oxford University Press
Returns Department
2001 Evans Road
Cary, NC 27513

- Effective September 1, 2009, MPS will begin processing returns for titles purchased from MPS.

Returns for product purchased from MPS should be sent to the MPS Returns Center. Corresponding credit will be issued to your MPS account. The MPS Returns Center address is:

MPS Returns Center
14301 Litchfield Drive
Orange, VA 22960

- Oxford University Press and MPS will work together with you to transfer deductions to the correct account where the corresponding credit resides. This may entail our asking you to reverse a deduction and resubmit it on another account – for instance, removing it from your Oxford University Press account and resubmitting on your MPS account or removing it from your MPS account and resubmitting it on your Oxford University Press account.
- Transportation charges for product returns are the responsibility of the customer.

Claims and Deduction Processing

- Please continue to work with the Oxford University Press Customer Service Department for any and all claim issues related to product shipped directly from or returned to their Facility. Questions can be directed to (919) 677-0977
- All invoice claims, such as shortage or damage, for product shipped from Oxford University Press, should be placed and managed through your Oxford University Press account.
- Beginning with the start-up of MPS distribution on September 1, you will work with the MPS Customer Service Department for all shipments from the MPS facilities located in Gordonsville, VA. Questions can be directed to (888) 330-8477, faxed to (800) 672-2054, or e-mailed to orders@mpsvirginia.com.

All of us at MPS and Oxford University Press are committed to making this transition as smooth as possible. Should you have any questions, please contact one of us directly.

Best regards,

Keith Ward
Vice President, Credit and Customer Service

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